

## **Force Majeure**

PL MART Private Limited shall not be liable for any delay, interruption, suspension, or failure in the performance of its services or obligations where such delay or failure results from events beyond its reasonable control (“Force Majeure Events”).

Force Majeure Events include, but are not limited to:

- Acts of God, natural disasters, earthquakes, floods, fires, or pandemics
- War, terrorism, civil unrest, riots, or strikes
- Government orders, regulatory actions, legal restrictions, or policy changes
- Power failures, internet outages, server or data centre disruptions
- Cybersecurity incidents, system failures, or third-party service interruptions
- Banking, payment gateway, or settlement partner disruptions

During the occurrence of a Force Majeure Event, PL MART may suspend, delay, modify, or restrict services, including platform access, wallet operations, and settlement processes, without liability.

PL MART shall make reasonable efforts to restore normal operations once the Force Majeure Event has ceased.

### **Contact:**

For questions related to this clause, please contact **[support@plmart.net](mailto:support@plmart.net)**